

Marazion Surgery

Minutes of the Marazion Surgery Patient Participation Group Meeting on Wednesday 21st November 2012, at 6.00pm

Present:

Mrs Sue Canon
Mrs Gill Clephane
Mr Leslie Lipert
Mrs Mary Page
Mr Michael Page
Mrs Fran Phillips
Mr Richard Thatcher
Dr Neil Walden
Mr Barry Webb
Mrs Ailean Wheeler

Apologies:

Miss Kate Baldwin
Mrs Mary Baldwin
Mrs Juliette Benstead
Mrs Jackie Brown
Mrs Janet Bullock
Ms Samantha Cox
Mrs Ann Miller
Mr Michael Miller
Mrs Jane Richards
Mr Michael Tremberth

1. Minutes of Previous Meeting:

The Minutes of the meeting on 26th September 2012 were agreed to be a true record.

2. Matters Arising:

2.1 NW gave an update of car park and difficulties for staff parking in the dark.

2.2 Some doctors and nurses were still not fully using visual aid and tannoy system.

2.3 The group previously had agreed to quorum of 5 participants

2.4 Dr Murphy may be interested in attending the PPG, but not at this stage.

3. Advertising:

Perranuthnoe WI would like more information about the group.

Juliette was also looking at *Down Your Way*. *Addendum to Minutes: This had been decided against by the Practice.*

Advertising in schools needed to be from all locality surgeries and from the groups not the practices.

4. Patient Participation in the Wider Healthcare Community:

A lay member for the locality group may be appointed next year. This would not always have to be the same person. Mr Webb suggested that individual's mini CV's could be used as part of a selection process. The meetings were held at Longrock Business Park. The wider community group meetings were likely to be in Truro or St Austell and were open to the public.

Network locality groups four lead GP's were trying to bring together groups of patients with particular illnesses to speak of their experience in the NHS.

There were five key concerns presently being discussed:

- i) Contract with Peninsula Community Health and staffing cuts; nursing review to look at community needs.
- ii) Bed blocking
- iii) Equipment Provision was inefficient at present.
- iv) Transport – Voluntary sector play a huge role. It could cost £700 - £800 per night waiting for ambulance to take a patient home. Dr Walden gave information on community approaches where volunteers take patients home, turn on heating, make sure there is food, etc. This was not free, but was much cheaper.
- v) Integration of health and social care

5. Priorities for the future:

Dr Walden offered his personal reflection on a day in the life of a GP which was very informative and interesting.

The Manager of the Referral Management Service was speaking to outpatient departments regarding this issue as GP's want the RMS to manage all referrals.

Room availability at the Practice is sparse. A Health Care Assistant is working until 8pm some evenings for routine checks to help free up space during more popular times. GP's also have early and late clinics weekly.

If extra rooms were to be built at the Practice, the partnership would have to fund this new building and any necessary car park space. There are loans available which may be considered. Friends of Marazion Surgery could assist in equipping rooms.

6. Kernow Clinical Commissioning Group:

Dr Walden showed the film regarding Kernow Clinical Commissioning Group. This local group's approach may drive change in other geographical areas as a positive model.

Information was given regarding the building conditions at Poltair and costs of remaining open.

Equity of access for care and support of patients wherever they are, is the important issue highlighted in the locality at present.

The KCCG wants involvement from PPG's to feed in their views.

6. Date of next meeting:

The date of the next meeting was not confirmed, but was likely to be at the beginning of March due to the annual leave of Dr Walden.